

Benchmarking and Belgian Cadastre

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Key words:

ABSTRACT

Presentation

- origins of Belgian cadastre
- specific missions
- research of benchmarking
- criteria of convergence
- strategy of modernization
 - uniting cadastre – registration
 - administration reform
- 3 principal axes
 - axis of reinforcement of synergies between our fiscal administrations
 - axis of modernization of management of our resources
 - axis of modernization of management of services activities with management of the performance.

Strategic targets

- equity
- rationalization of work methods
- quality image
- quality services
- simplification of fiscal procedures
- computerized cadastral plan of parcels of land
- unique reference fiscal value
- juridical security
- transparency of decisions and administrative procedures

Ways

- file of properties and owners
- cadastre network
- autonomy – responsibility of administration
- to encourage modern ways of communication
- management tools
- creation of indicator systems
- internal communication

TS7.11 Regional Experience in the Cadastre – Europe I
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FIG XXII International Congress
Washington, D.C. USA, April 19-26 2002

- external communication
- collaboration with regions
- principal new duties or to reinforce
- knowledge's management
- change management
- risk analysis
- strategy towards the targets
- computerization of collecting of information on the indicators by speed computerization of the work systems.
- appropriate measures in case of no-realization of the objectives
- regular updating of the objectives and/or the measured indicators

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